

The Rio Linda / Elverta WaterWays

A Publication of the Rio Linda Elverta Community Water District
 P.O. Box 400, Rio Linda, CA 95673
 916-991-1000
 www.rlecwd.com

5/20/2023 – 7/20/2023 Billing Period



Bills will be mailed no later than July 31, 2023, for the period of 5/20/2023 to 7/20/2023. The fee free date is **August 22, 2023**. ** Late fee of \$6.00 will be applied to all outstanding bills on **August 23, 2023**. Also, please note that there is a \$50.00 charge for any after-hours turn on.

**Payment arrangements can be made in the District Office or found on the district's website. Office hours are Monday through Friday, 7:00am to 4:00pm. Payment arrangements must be made at least one

day before the Free Fee Date. For this billing cycle, payment arrangements must be made by August 21st. Payments can be made online, via postal service, and at the District Office's night depository slot located next to the main door for checks and money orders. Reminder, the District Office does **Not Accept Cash**.

Effective July , 2023 – Service Charges / per Resolution no. 2021-03

<u>Meter Size</u>	<u>Bi-Monthly Service Charge</u>	+	<u>*Capital Improvement Surcharge</u>	+	<u>Surcharge</u>	=	<u>Total Bi-Monthly</u>
5/8"	\$36.64		\$19.00		\$15.80		\$71.44
3/4"	\$36.64		\$19.00		\$15.80		\$71.44
1"	\$57.83		\$19.00		\$15.80		\$92.63
1-1/2"	\$110.79		\$19.00		\$15.80		\$145.59
2"	\$174.35		\$19.00		\$15.80		\$209.15
3"	\$375.63		\$19.00		\$15.80		\$410.43
4"	\$672.24		\$19.00		\$15.80		\$707.04
Inactive	\$36.64		\$19.00		\$15.80		\$71.44

*California Department of Public Health Compliance Order No. 01-09-07-CO-004

Volume Rates charges per 100 cubic feet or portion thereof as follows:

<u>Cubic Feet Used</u>	<u>Normal Supply</u>	<u>30% Stage 2</u>	<u>40% Stage 3</u>	<u>50% Stage 4</u>
<u>Meter Sizes 5/8" – 4"</u>				
<u>Single Family Residential</u>				
Tier 1: 0-17 ccf	\$1.80	\$2.45	\$2.81	\$3.32
Tier 2: 17+ ccf	\$2.28	\$3.14	\$3.62	\$4.29
<u>Commercial, institutional, and Industrial CII (all uses)</u>				
	\$2.03	\$2.90	\$3.39	\$4.07
<u>Irrigation (all uses)</u>	\$2.33	\$3.32	\$3.88	\$4.65

Customer Appeals

Customers who are disputing charges will need to complete the **Customer Appeal of Charges Form**, if you wish to appeal to the Board of Directors. Note: If your water service is already disconnected, this form will NOT restore service.

Payment Options

ACH Payments – prearranged scheduled withdrawal from your financial institutions checking or savings account. To sign up for this service complete the [ACH Application](#) and mail or drop off at the RLECWD District office or email to questions@rlecwd.com.

Recurring Credit/Debit Card payments – (contact the District Customer Service Team for more information at (916) 991-1000.) Please visit the District Office to set up this service. Convenience fees will apply.



In Person – Visa, MasterCard or Discover, Check, Money Order, and Cashier's Check

Payment Arrangement – If you are experiencing a financial hardship, the [PAYMENT ARRANGEMENT FORM](#) allows you to make an arrangement to pay our bill on a future date with no penalties

How Much Water Do We Use?

Typical water-use patterns vary according to geography, climate, lot size and other factors. As a rule, per capita water use is higher in hotter, inland regions such as here in the Sacramento area compared to the cooler conditions found along the coast. Before our recent 5-year drought, the average household in the Sacramento region used **380 gallons a day**.



Typically, 65% (~250 gallons) of a household's water is used outdoors leaving about 35% (~130 gallons) for indoor use.

How do you use water at home? Are you overwatering your lawn? How do you know you are overwatering?

- Taking a 10-minute shower ... 25-40 gallons
- Drinking ... 1/2 gallon
- Leaking toilet (per day) ... 60 gallons
- Washing clothes ... 35 – 50 gallons
- Washing the car ... 50 gallons
- Brushing your teeth ... 2 – 5 gallons
- Watering the lawn and yard ... 180 gallons
- Flushing the toilet (once) ... 1.6 – 7 gallons